

## **SERVICE AGREEMENTS MAXIMIZE YOUR UP-TIME**

A service agreement is a comprehensive pro-active preventive maintenance plan (PMP) to provide a predetermined number of visits to your site or to connect to your operator interface via remote modem on a regularly scheduled basis.

McGill AirClean service agreements are a proven means of maintaining your system, improving performance, and ensuring the reliability of your air pollution control equipment. A service agreement provides a means to perform routine scheduled maintenance and minimize unplanned outages, as well to as identify potentially costly problems for intervention. It helps you maintain your sometimes-overlooked air pollution control equipment. Our service agreements are tailored to meet your needs and to reduce your overall system maintenance cost.

Service agreements are part of McGill AirClean's commitment to support your emission control system's operation. We are the source for all your air pollution control system needs.

### **FEATURES**

- Routine scheduled maintenance and system optimization
- Prompt priority service with little advance notice
- Service as needed via telephone or on-site visits
- Detailed service reports on work performed, changes, and recommendations.
- Refresher training for maintenance personnel
- Extension of equipment life



**System performance for this regenerative thermal oxidizer is monitored and adjusted using our remote modem service.**



**A McGill AirClean PMP keeps these electrostatic precipitators operating at peak efficiency.**

### **BENEFITS**

- Reduces maintenance costs
- Frees up maintenance staff during planned downtime
- Keeps equipment on-line and reduces downtime
- Improves performance
- Eliminates extra paperwork
- Reduces threat of costly EPA fines

### **SERVICE AGREEMENTS**

McGill AirClean's service agreement process begins with in-depth analysis of your service needs, including review of your service records. Following this analysis we share findings with you, and discuss your present or future needs. Based on this information, we prepare a customized service agreement plan to reduce your overall service cost while extending the life of your equipment.

McGill AirClean service agreements offer three service levels:

- 1. Remote modem service**
- 2. Remote modem and on-site inspection service**
- 3. Preventive/Predictive Maintenance Program (PMP)**

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- **Remote Modem Service**

If your control system is equipped with an operator interface computer, our service engineers inspect your system's operation remotely from our offices. Our Personal Computer-Human Machine Interface (PC-HMI) technology allows our service engineers to inspect your unit's operation via modem and make needed changes. We view the same screens your operators see, make program changes, and adjust the operation – all in real-time.

- **Remote Modem/On-Site Inspections**

Our modem inspection involves regular pre-planned, remote modem calls coupled with an annual on-site inspection. This powerful arrangement provides complete information on operation of your equipment. You receive detailed reports recommending corrective actions to keep your equipment operating.

- **Preventive/Predictive Maintenance Program (PMP)**

No higher level of service is available than the McGill AirClean PMP. Based on our extensive history of your system's life cycle, our trained service engineers often spot potential problems and anticipate repair or replacement of components before they fail and lead to more expensive problems.

The complete PMP package includes both remote modem and on-site inspections, plus preventive maintenance service on consumable components in all primary systems.

In addition to the complete service history added to your PC, the package provides monthly prompts for recommended service actions, such as inspections, parts replacements, lubrication, alignment checks, and tuning.

Of course, all maintenance is backed up with complete, detailed reporting. Once your service agreement is in effect, you receive regular reports covering every detail of your equipment's operation.

Products and services depicted are current at time of publication. A quality-conscious manufacturer, McGill AirClean Corporation continually seeks ways to improve its products to better serve its customers. All designs, specifications, and product features are subject to change without notice.

With a service agreement from McGill AirClean you can rest assured that your equipment is operating at its optimum capacity-and have more time to focus your attention on the manufacturing operation.

Call your McGill AirClean Service Division representative today to discuss how we can help you meet your air pollution control system service needs.



**A McGill AirClean field engineer adjusts an RTO gas train.**

**McGill AirClean**  
Corporation

An enterprise of United McGill Corporation – Founded in 1951

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